

# ASSIST AMERICA IN ACTION



## Letter of Coverage for a Senior Member Traveling to Canada



### Letter of Coverage

*“Thank you so much, the Letter of Coverage was perfect for my visa applications. I really appreciate your quick work, responsiveness and help. It was not what I normally expect from an “insurance” company. Love it!”*

**Situation:** A member who owns several companies is planning to make several long trips across the world for his business, including a trip to Ukraine and one to West Africa. He called Assist America to get a Letter of Coverage required for his visa applications.

**Assistance:** After verifying the member’s eligibility with his health insurance, the coordinator drafted a Letter of Coverage listing the medical emergency services the member was eligible for including medical evacuations and repatriation without financial limits. The member was very thankful for Assist America’s prompt response and is now set for his first trip to Ukraine in a few weeks.



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